



## **Statement of Guiding Principles**

As a charity working with the public, Daisyhouse aims to comply with the Statement of Guiding Principles for Fundraising (published by the ICTR). We pledge to treat all our donors with respect, honesty and openness and commit to being accountable and transparent. We promise to effectively apply your gifts for their intended purpose, to help children affected by serious illness.

## **Daisyhouse Supporter Charter**

Our pledge is to treat all our supporters with respect, honesty and openness. We commit to being accountable and transparent so that supporters and prospective supporters can have full confidence in Daisyhouse and our employees. Please click below to see our Supporter Charter:

[Daisyhouse Supporter Charter](#)

## **Daisyhouse Complaints Procedure**

We welcome any positive or negative feedback. If you would like to give your feedback/complaints please click below to learn how.

[Daisyhouse Complaints Procedure](#)

## **Daisyhouse Annual Review**

Our supporters are very valuable to us and we appreciate all the support that they give. It is important to us that we are open and transparent with our supporters in acknowledgment of their generosity. Please click below to see our latest Annual Review:

[Daisyhouse Annual Review](#)